



HOSPICE & PALLIATIVE CARE  
ASSOCIATION OF ARKANSAS

***Webinar – “The Aide’s Role in  
Quality Improvement Activities”  
Thursday, September 14, 2017 2-3 p.m. CST***

**Description:** What is QAPI? This session will describe the requirement for home health and hospice agencies to conduct Quality Assessment and Performance Improvement (QAPI) activities including a family satisfaction survey. How your agency performs on these measures is available to the public. In-home aides will learn how they play a role in supporting QAPI.

**Convenience:** Enjoy the convenience and cost-efficiency of a webinar – watch the speaker’s slide presentation on the internet while listening by telephone or through your computer’s microphone and speakers (VoIP).

**Confirmation:** Prior to the webinar, a GoToWebinar link will be e-mailed to you. You will need to register through this link to attend the webinar. You will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts, if available, an evaluation and certificate.

**Registration:** The registration deadline is September 8, 2017. Registrations may not be shared between agencies – the agency’s registration covers the access of only one phone line/computer access to the webinar. Multiple site participation for your agency will require a separate registration fee for each connection.

**Registration:**     **HPCAA Members:** \$95 per agency line  
                              **Non-Members:** \$195 per agency line

Fees will be refunded only if written cancellation is received two weeks prior to the workshop **and no refunds after the registration link is sent to your agency. Please print – thank you!**

Agency Name: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 E-mail Address (please print): \_\_\_\_\_  
 Phone (    ): \_\_\_\_\_

**Payment Information:**

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