



HOSPICE & PALLIATIVE CARE
ASSOCIATION OF ARKANSAS
advancing the promise of care



PALMETTO GBA®
A CELERIAN GROUP COMPANY

Presents:

**2019 Hospice Workshop Series
“Tools for Medicare Success”**

Thursday, April 4, 2019 / 10:00 – 3:00 p.m.



Location:

**Hilton Garden Inn – West Little Rock
10914 Kanis Rd, Little Rock, AR**

**\$75 HPCAA Member / \$175 Non-Member
Lunch & e-Materials Included**

Nurse continuing education pending through AR Office of Long Term Care



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HPCAA believes it is important to equip hospice programs with the tools needed to be successful with Medicare billing, coverage and documentation requirements. This hospice specific education, directly from Palmetto GBA will increase staff knowledge and understanding through face to face discussions with Palmetto representatives.

Access the following link to review the workshop content/agenda

<http://www.hpcaa.org/Portals/0/2019%20Medicare%20Hospice%20Workshop%20Content.pdf>

Target Audience: Hospice Leadership, Quality Directors/Staff, Documentation Auditors, Educators, Finance and Billing Staff

Conference Location:

The conference will be held at the Hilton Garden Inn West Little Rock at 10914 Kanis Rd., Little Rock, AR 72211.

Overnight Accommodations:

HPCAA has obtained a Hilton Garden Inn West Little Rock discounted room rate for the nights of April 3 & 4 in the amount of \$89/night (plus tax/charges). Please call the hotel for reservations and mention Hospice & Palliative Care Association. Main Number 501.227.4800

Food/Beverage:

HPCAA will provide lunch with iced tea and water. If other beverages are desired, the hotel “market” is available. Please note coffee will not be provided the entire day.

Cancellation Policy:

No refunds will be issued after payment/registration has been processed. Substitutions are permitted; please contact the HPCAA office with changes. No exceptions to the cancellation policy.



2019 Jurisdiction M (JM) Hospice Medicare Workshop Series

These workshops will provide insight for hospice agency staff at all levels; however, we suggest that providers who are new to Medicare or have new staff attend online learning courses for beginners offered at www.PalmettoGBA.com/hhh. Basic billing and other online educational resources can be found in the Self-Paced Learning section by selecting the Learning and Education link under the Browse Topics option at the top of the page. During the workshop series, Palmetto GBA will provide information related to the most common errors identified through a variety of data analysis and some hints and tips on the reasons why these errors occur. Palmetto GBA's goal is to have educated and astute providers who know how to accurately and skillfully apply the information they learn to their documentation and billing practices.

The following topics will be covered during the workshop:

Part I:

1. Utilization
 - a. Length of Stay
 - b. Medicare Spending
2. Improper Payments
3. Continuous Home Care
4. Effective Documentation of Certification of Terminal Illness
5. Documentation for the End Stage Renal Patient

Part II:

1. What You Need to Know for 2019
 - a. 2019 Final Rule
 - b. Targeted Probe and Educate (TPE)
 - c. Medicare Beneficiary Identifier (MBI) Updates
 - d. Improvements in Hospice Billing and Claims Processing
2. Data Driven Topics
 - a. Election Statement Requirements
 - b. Hospice Transfers
3. eServices Online Portal
4. Reminders
 - a. CERT Program
 - b. Provider Enrollment Revalidation
5. Provider Resources/Self Service Tools
 - a. Palmetto GBA Resources
 - b. CMS Resources
 - c. Top Links
 - d. Social Media
 - e. Education/Events



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A separate registration form is required for each attendee; one check is permitted for multiple registrations. Name and contact information may be used for HPCAA mailings/contacts/name badges.

Name: _____ Discipline/Credentials: _____

Title: _____

Email: _____ Phone: _____

Agency Name: _____

Agency City: _____ State: _____ Zip: _____

Registration fee includes lunch and e-copy of the 2019 Hospice Medicare Workshop Program

Please verify 2019 HPCAA membership by calling the HPCAA office or visiting www.hpcaa.org

HPCAA Member Fee \$75

Non-Member Fee \$175

Total Enclosed \$ _____
(Check or Money Order)

Please make checks payable to “Hospice & Palliative Care Association of Arkansas”

Mail to: HPCAA
411 South Victory Street
Suite 205
Little Rock, AR 72201

Credit Card Payment: mail, fax or email

Name on Card: _____ Card Number: _____

Expiration Date: _____ Security Code: _____ Zip Code: _____

Signature of Card Holder: _____ Email for Receipt: _____

NO REFUNDS WILL BE ISSUED - SUBSTITUTIONS ARE PERMITTED

411 S. Victory Street, Ste 205, Little Rock, AR 72201
Office 501-375-1300 / Fax 501-375-1375 / executivedirector@hpcaa.org